



SigmaPage

Innovative Physician Communications
With Intelligence

Why SigmaPage?

- ❖ Integrates On-Call Scheduling (OCS) system with On-Call Paging (OCP) system effortlessly to deliver streamlined communication process workflows
- ❖ Utilizes cutting edge telecom, mobile and web technologies to deliver seamless electronic communications
- ❖ Eliminates need to route phone calls through the unit clerk/ operator
- ❖ Eliminates your expensive (and sometimes inefficient) answering service
- ❖ No software downloads, installations or upgrades required



Physicians can receive pages on any device. Scheduling is made very easy with SigmaPage.



Nurses do not have to use the phone to page, saving them precious time.

With SigmaPage, you can:

- ❖ Provide the power and flexibility of paging the physician directly to the nursing staff
- ❖ Find physician in a matter of seconds without looking up directories
 - If the physician you are looking for is not on-call, SigmaPage will show the covering physician
- ❖ Page the physician within seconds without using the phone through On-Call Paging (OCP) system on any device or multiple devices (BlackBerry, iPhone, cell phone, pager, etc.)
- ❖ Talk to the physician directly without knowing their number
- ❖ Provide additional information such as name of the patient and the reason for paging
- ❖ Eliminate dependency on third party (Paging/Answering service, Unit Clerks etc) to page the physician
- ❖ No physician contact information is required or disclosed during the entire process

What is SigmaPage?

SigmaPage is a fast, secure, web-based paging solution to reach physicians. The solution is extremely easy to use and saves costs over traditional answering and paging services by leveraging cutting edge technology. Human errors are eliminated completely in this web-based system.

The solution has the following four components:

- ❖ **On-Call Scheduling (OCS) system:** Facilitates scheduling of physicians in various departments. Accommodates for any complexity and variability in physician scheduling. OCS forms the heart of the SigmaPage solution and directs the pages/calls to the on-call physician, as guided by the OCS algorithm. Different physicians may be scheduled to cover various areas within the hospital using the powerful On-Call Scheduling (OCS) system.
- ❖ **On-Call Paging (OCP) system:** Nurses in hospitals can search and locate physicians and page them directly within a matter of seconds. They do not need to remember or store physicians' contact numbers and make phone calls to answering service to page them or contact them.
- ❖ **Clk2Talk:** This feature facilitates direct calls between providers (nurse-to-physician or physician-to-physician) through the web-based system.
- ❖ **Virtual Paging System (VPS):** When patients call your hospital after hours, the VPS routes their calls and pages the on-call physician for them.



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